Graduate
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Admission
Council™

Security
Matters!

How the GMAT delivers
a secure assessment
experience

April 23, 2025

Upcoming Events

GMAC Annual Conference
June 25–27, 2025
Loews Hotel Kansas City

The premier gathering for graduate management education professionals

Early bird available until April 30

Admissions Institute for New Professionals
July 23–25 | Dallas, TX
Southern Methodist University

Designed for newly hired admissions, recruitment, and marketing professionals from business schools of all sizes and locations across North America.

Upcoming Online Events:
April 29, 2025: **What's Shaping the Future of Graduate Business Education?**

To register visit:

bitly

Graduate Management Admission Council™

Welcome

Kate Gofus
Director, Product Supply
Chain & Operations

Diana Yildirim
Manager, Test Channels
& Security

James Barker
Senior Manager,
Market Development,
Europe

Overview

- About GMAT Test Security

- Prevention and Detection

- Enforcement and Communication

- Guidance for Schools

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GMAT Test Security

Delivery 🌐

- Online
- Test Center

Challenges 🧱

- Evolving technology
- Innovative professional testing industry
- Candidate experience

GMAT Sections 🧠

- Quantitative
- Verbal
- Data Insights

Security Categories 📌

- Testing Issues
- Policy Violations
- Serious Policy Violations

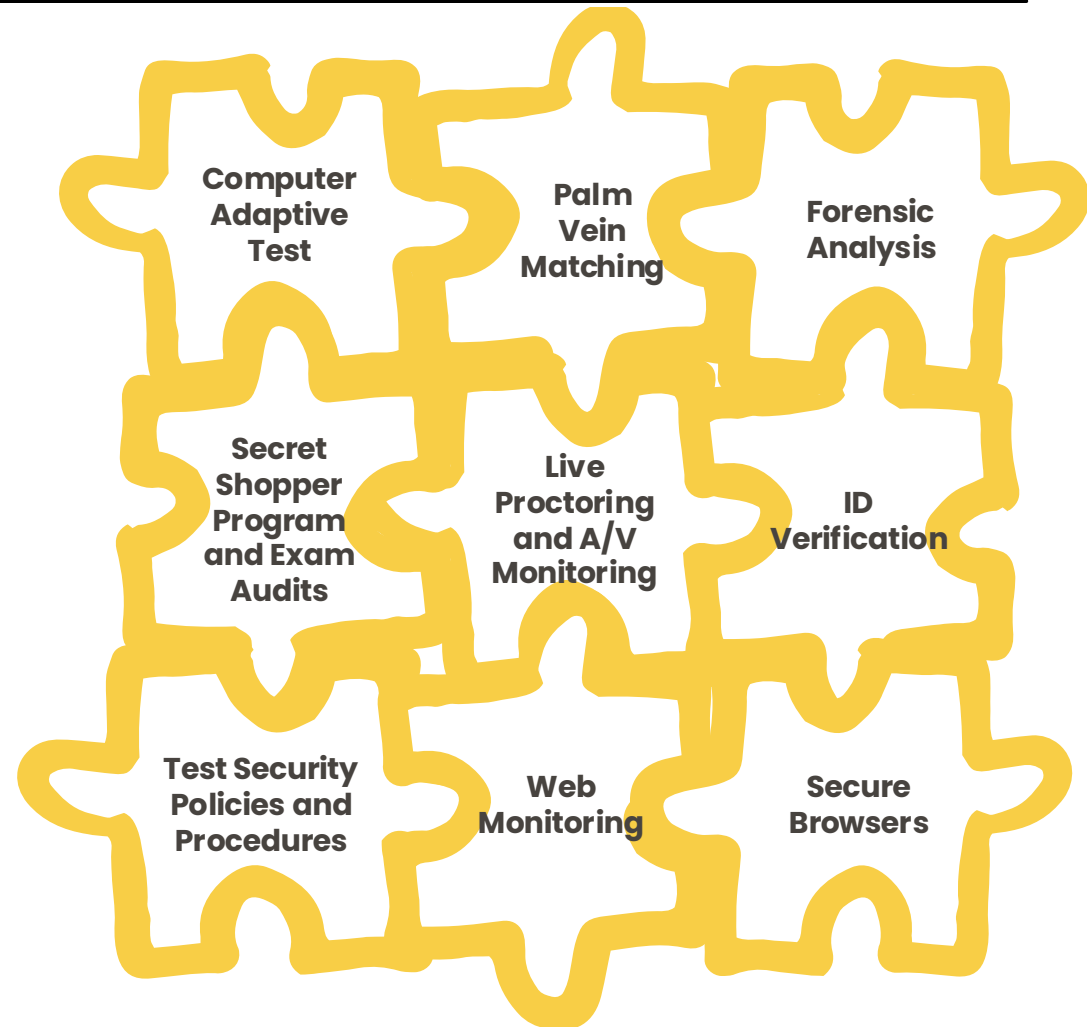Graduate
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Mission

GMAC Test Security's mission is to ensure that our exams are fair, secure, and accurate assessments of candidate abilities and potential.

Our Test Security program focuses on **prevention**, **detection**, **enforcement**, and **communication**.

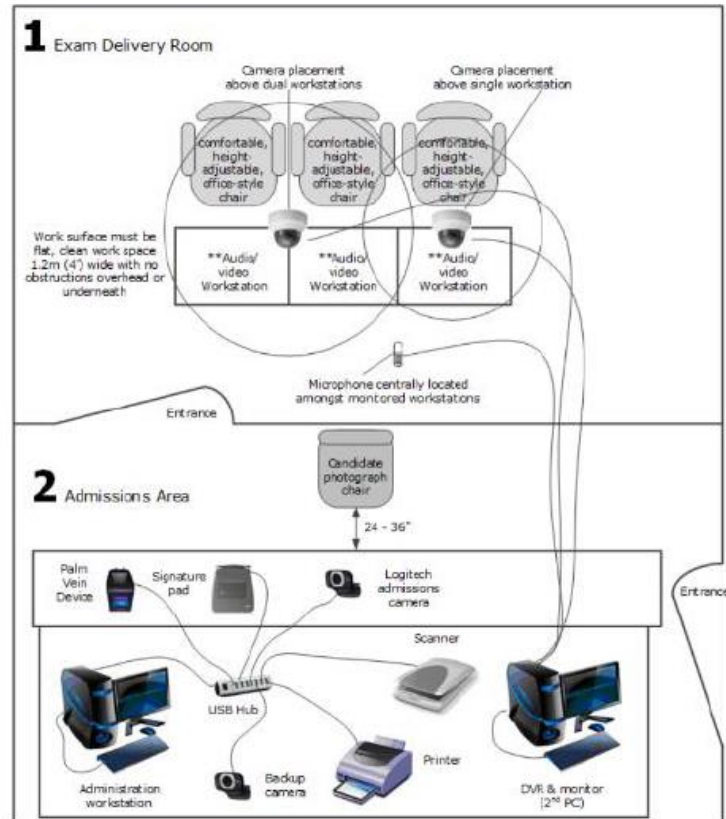# PREVENTION AND DETECTION

All Channels

- Policies and procedures outline consequences/risk for non-compliance

- 16-day retake policy

- Duplicate accounts

- Test Design to prevent cheating

- Training and secret shopping

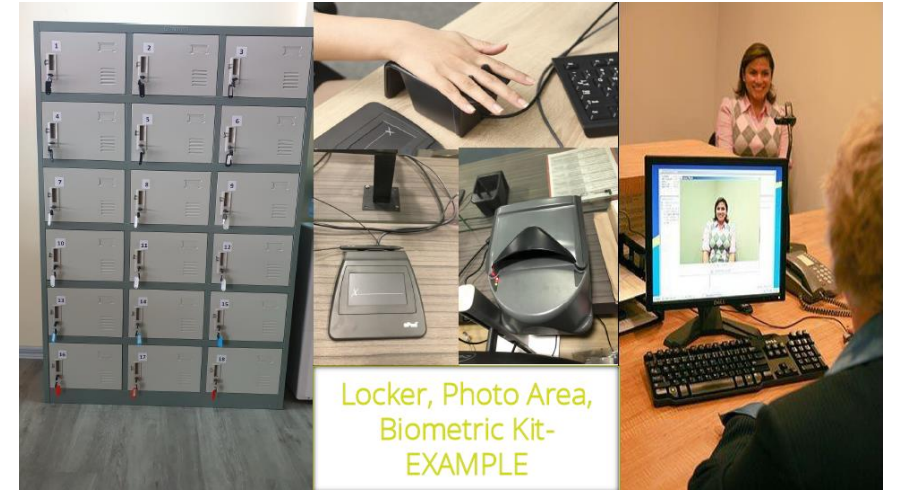- Web monitoring

- Best in class vendors

Computer Adaptive Test

Palm Vein Matching

Forensic Analysis

Secret Shopper Program and Exam Audits

Live Proctoring and A/V Monitoring

ID Verification

Test Security Policies and Procedures

Web Monitoring

Secure Browsers

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Test Centers

Physical Separation

Biometric Verification

Locker, Photo Area, Biometric Kit- EXAMPLE
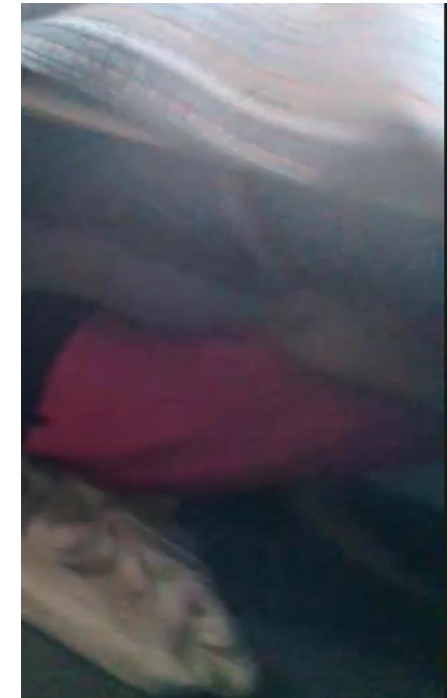
Online

Secure Browser
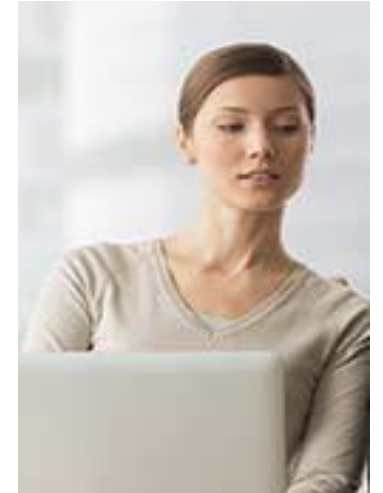

ID Verification

360° Environment Scan

Detection

During and after exam

- Proctor flags
- Forensic triggers
- Specialized auditors
- Proprietary risk matrix
- Robust processes

Continuous Detection

Additional investigations triggered by:

- Analyses of aggregated data
  - Trends
  - Anomalies

- Web monitoring

- Tips and school requests

- Financial malpractice

CAUGHT

I was convinced, had no other choice and it was the best choice I could make... it was the best investment of my life.

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ENFORCEMENT AND COMMUNICATION

Policy Enforcement

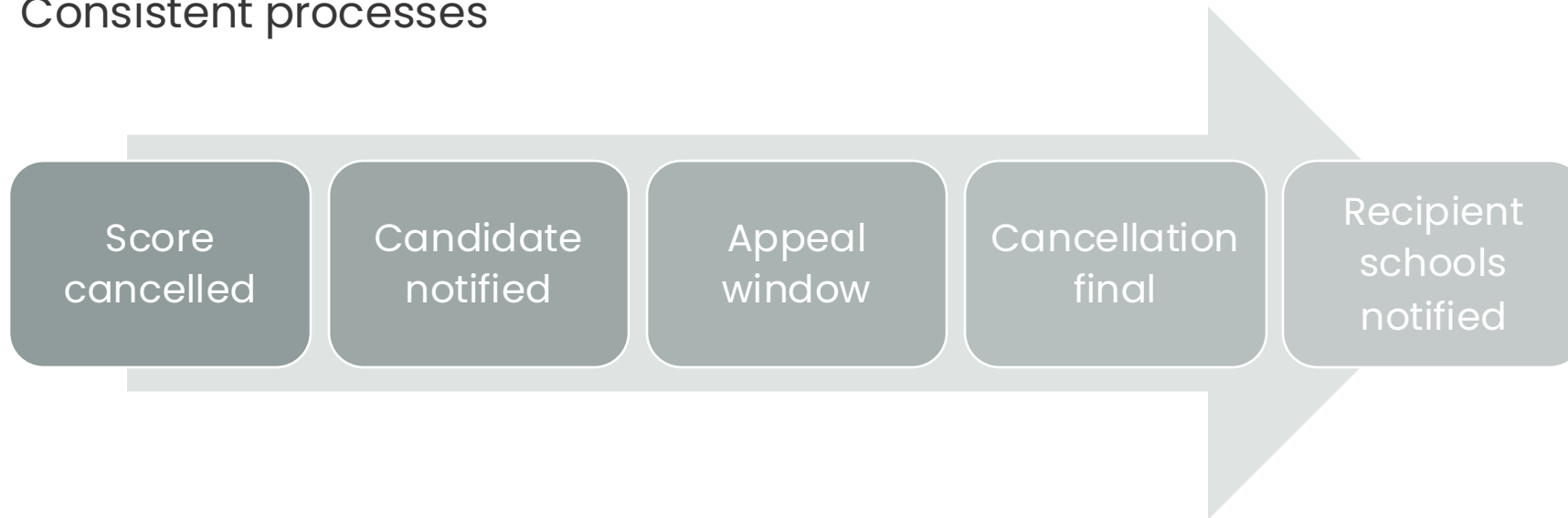| Violation Reason Code	Meaning
"T"	Testing Issue
"P"	Policy Violation
"S"	Serious Policy Violation

Consequences

- Score Cancellation

- Testing Bans
  - 31 days, 1 year, 3, years, 5 years, or Lifetime
  - Channel-specific

Processing Score Cancellations

Ensuring fairness through

- Data-based decision making
- Appeal opportunities
- Consistent processes

Score cancelled	Candidate notified	Appeal window	Cancellation final	Recipient schools notified

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Cancelling Reported Scores

Issued To: Test Security University, Institute of Management (A1B-2X-39)
Issued Date: Mar 12, 2024

POWERS, AUSTIN

Download PDF

Address:	123 Policy Violation Street Beverly Hills 90210 United States
Telephone Number:	1-517-867-5309
Email Address:	apowers1234@gmail.com
Date of Birth:	Dec 21, 2000
Gender:	Male
Country of Citizenship:	India
GMAT ID:	10000111111111

Valid Test Taker Scores Sent to Program in Past 5 Years - GMAT™ Exam (10th Edition)

Exam Date	Appt ID	Delivery	Total Score	Quantitative Reasoning	Verbal Reasoning	Integrated Reasoning	Analytical Writing
Aug 29, 2023	200000000000	S/S	S/S	S/S	S/S	S/S	S/S

P = Policy Violation

Finalized score revocations

- Available in Score Reporting Portal
- Only registered *Recipient Users* in the Score Reporting Portal notified
- Monthly notifications via email
- Result from larger investigations, financial malpractice or subsequent serious policy violations

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What we CANNOT and CAN Share

Candidates' privacy rights prevent GMAC from sharing any information about an exam unless the candidate has shared the official score report with that school.

CANNOT	CAN
Share specifics about cancelled scores under active appeal	Status of appeal and final decision before the monthly notification (if Official Score Report shared)
Confirm if an unofficial score report represents a valid score	Confirm whether the score report was completely fabricated
Share info on a score that was never released	
Share info about an appointment if candidate only shared unofficial scores with school	

GUIDANCE FOR SCHOOLS

POLL

Have you ever encountered a suspicious test score or score report from an applicant?

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REAL Score Report

- Shows GMAT Classic and Focus Edition in separate tables

- Test takers cannot download a score report from mba.com

FAKE Score Report

Graduate Management Admission Test
Official Score Report - Test Taker Copy

GMAT

Austin Powers
123 Main Street
London, W11 2EP
United Kingdom

Issue Date: 02 September 2023

Test Taker Information

Telephone Number: +44 020 3333 3333
E-mail Address: apowers1234@gmail.com
Date of Birth: 21 December 2000
Gender: male
Country Citizenship: India
GMAT ID 1000011111111
Appointment Number: 8092123

Optional Test Taker Information (Self-Reported)

Graduation Date: +44 020 3333 3333
Undergraduate GPA: 3.9 (Based on a 4.0 scale)
Highest Education Level: completed my undergraduate or university degree
Undergraduate Institution:
Undergraduate Major:
Intended Graduate Study:

Test Information (Score / % Below)

To view the most recent percentile table, please visit mba.com. See below for alphabetic score key.

Test Date	Verbal	Quantitative	Total	Analytical Writing	Integrated Reasoning
02 September 2023	41 / 92%	47 / 65%	715/92%	5.5 / 79%	6 / 70%

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BEST PRACTICE
Accept <u>Only</u> Official Scores

If you receive scores that look like this – either via screenshot or PDF, please forward them!

Complete more of your information to better match your goals to programs

Personal Information
Laila Lastname
1234 Main Street
Reston, Virginia
20190
United States
774-207-8851
United States
English
GMAT ID :   123456789100

mba.com Login Information
lailalastname@gmail.com
Change my password

Graduate School Plan
Expected Start Date : -
Preferred Region of
Study :
Degree Sought :   Master of Business
                     Administration
                     (MBA)
Area of   Banking
Concentration :
Degree Format :   On-Campus
Type of Student :   Full-time student

My Official GMAT Online Score - Test Taker Version

Please Note: To send scores to programs, select a valid score below. Yo... n send your score report to up to 5 progra... hours. Additional score reports cost USD 35 each. Scores are valid... years from your scores published date.

...TMENT ID	TEST LOCATION	TEST ADMINISTRATION...	...BLISHED DATE	TOTAL SCORE	# SENT
	...ne		...2 11:24:12	680	4

...2022 at 11:24:12 PM
...usly sent.

PERCENTILE RANKING*

		80%
...easoning		36%
Verbal Reasoning	40	90%
Integrated Reasoning	6	64%
Analytical Writing Assessment	5	56%

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Vouchers and Fee Waivers

✓ Requiring Identity Documents accompany fee
   waiver requests

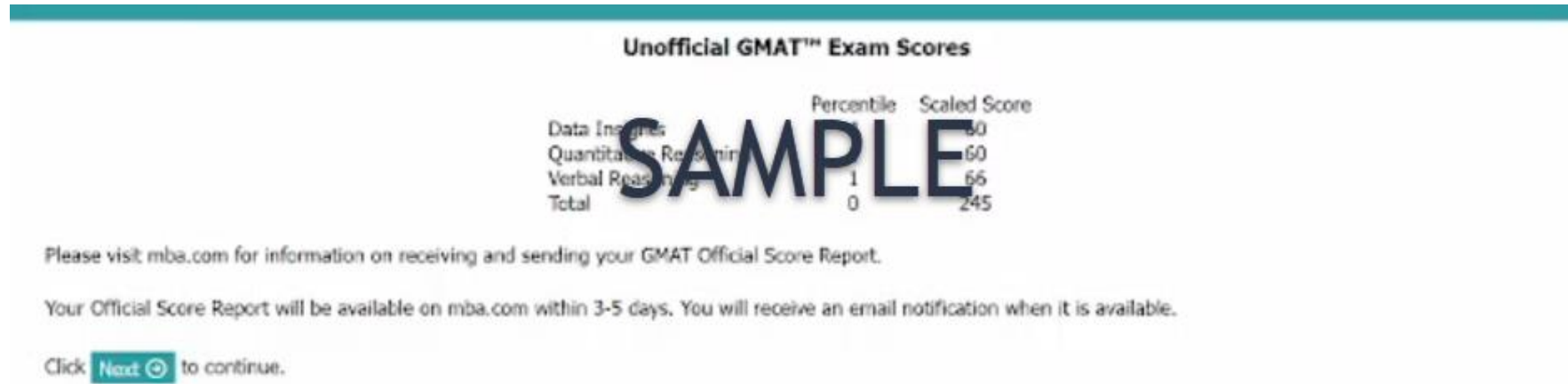✓ Requesting and recording GMAT IDs when providing fee
   waiver codes

Benefits

Enables ability for GMAC to monitor abuse.

Promotes the integrity of the fee waiver program for students who present a financial need.

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FAQs

Unofficial GMAT™ Exam Scores

	Percentile	Scaled Score
Data Insights		60
Quantitative Reasoning		60
Verbal Reasoning	1	66
Total	0	245

SAMPLE

Please visit mba.com for information on receiving and sending your GMAT Official Score Report.

Your Official Score Report will be available on mba.com within 3-5 days. You will receive an email notification when it is available.

Click **Next ⊙** to continue.

- Candidates should **<u>never</u>** possess a screenshot of their scores from the exam

- Candidates are always notified of the score cancellation

- A cancelled score doesn't always mean cheating
  - Cases of financial malpractice
  - Disruptions during exam

- Photos and videos are not kept forever, and we may not always be able to go back and look at something

- Any questions in the future – contact **testsecurity@gmac.com**

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QUESTIONS?

**Thank you
Diana Yildirim
Kate Gofus
James Barker**

**GMAC Annual
Conference**
June 26-27
**Kansas City, MO
Loews Hotel**

Upcoming Online Events

April 29, 2025
What's Shaping the Future of Graduate Business Education?

gmac.com/professionaldevelopment to register

Please give us your feedback about today's topic: