## **GMASS Do's and Don'ts**

### **General Subscription**

# GMASS...

#### Do

- Use GMASS data to contact prospective candidates about your graduate business programs and/or services relevant to the candidate journey around business school and their career
- Notify GMAC immediately of any unauthorized use, breach, loss, or unauthorized disclosure of the GMASS data
- Comply with applicable laws, including those regarding marketing, data privacy, and security
- Adhere to ethical standards in the recruitment of potential applicants
- Inform GMAC of subscriber changes by emailing <u>gmass@gmac.com</u>
- Abide by the most current GMASS Terms of Use Agreement (TOU) or other GMASS license agreement between you and GMAC

#### Don't

- Disclose or allow access to GMASS data to anyone other than licensees authorized under the TOU, unless you get GMAC's consent in writing first
- Use GMASS data to discriminate against any potential candidate based on race, color, national origin, religion, physical or mental ability, age, sex, or other criteria protected by law

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# GMASS.

### **Correspondence to Candidates**

### Do

- List valid contact information for your institution on all communications, including:
  - Postal address
  - Telephone number
  - Email address
- Provide an internet-based means for candidates to unsubscribe or opt out
- Remove GMASS contacts who have opted out / unsubscribed within the time prescribed by law
- Inform GMASS contacts that you are contacting them because of their opt in to the GMASS service (this can be in a footer or header)

### Don't

- Send message content to candidates that includes or suggests that they may apply to the program without having to take the GMAT exam
- Use spamming or other means to interfere with the GMASS service or any GMASS candidate, user, host, or network
- Text or call candidates via phone using an automatic telephone dialing system, unless the Auto field is "Yes"
- Send GMASS contacts anything other than information pertaining to the Permitted Purpose identified in the TOU or other GMAC agreements
- Send correspondence to GMASS names purchased more than 12 months earlier, unless otherwise agreed by GMAC
- Remove the GMASS seed name from mailing

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