# GMASS® Live Q&A FIND YOUR NEXT INCOMING CLASS WITH GMASS®

THE GRADUATE MANAGEMENTADMISSION SEARCH SERVICE®

February 23, 2011 | 9 AM PST | 12 PM EST | 5 PM GMT |



### **Moderator**



#### Sabrina White

- GMAC® Client Services Specialist
- More than 10 years in GME Admissions and Program Director



### **GMAC Panel**







**Gregg Schoenfeld Director, Management** 

**Education Research** 

**Betsy Kacizak Client Services Specialist** 

**Paula McKay Associate Director, Customer Care** 

**Nadia Chopitea Products & Services Specialist** 

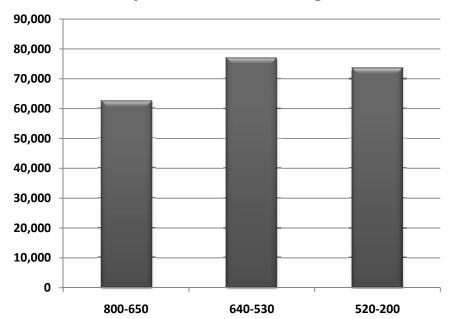


### A Snapshot of GMASS ®

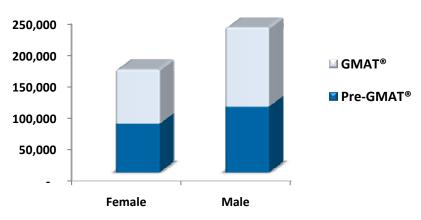
Total Pool Size 394,992

**GMAT®** 212,916 **Pre-Test** 82,076

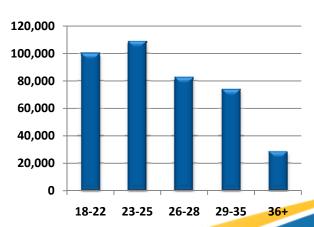
#### **By GMAT Score Range**



#### **By Gender**



#### By Age Range





### **Search Categories**

Choose from a variety of categories and subcategories to target your search

DEMOGRAPHICS	Gender	Ethnic Identification	First or Native Language	Citizenship	Age Range	
DESIRED SCHOOL /DEGREE CHARACTERISTICS	Teaching Format	Part-Time vs. Full-Time	Degree Concentration	Degree Objectives		
INTENDED SCHOOL PLANS	Work Intentions	Planned Date of Enrollment				
EDUCATIONAL/ PROFESSIONAL BACKGROUND	Yrs. of Work Experience	Undergrad First Institution	Yr. of Undergrad Education	Educational Experience	Undergrad Major	Undergrad GPA
GMAT® EXAM SCORE RANGE	GMAT AWA Score	GMAT Quantitative Score	GMAT Verbal Score	GMAT Exam Total Score		
LOCATION	Preferred Region of Study	Permanent US State	(U.S.) World Region, Country, Zip or State or Metropolitan	(Non U.S.) World Region, County, City		SMAC

### **GMASS 2010 Webinars**

**GMASS:** An Introduction

**GMASS: Making It Work For Your School** 









Craft Unique Messages to Targets (3)

Develop Segmented
Mailing Lists with GMASS®

(2)

Identify Target Audiences
(1)



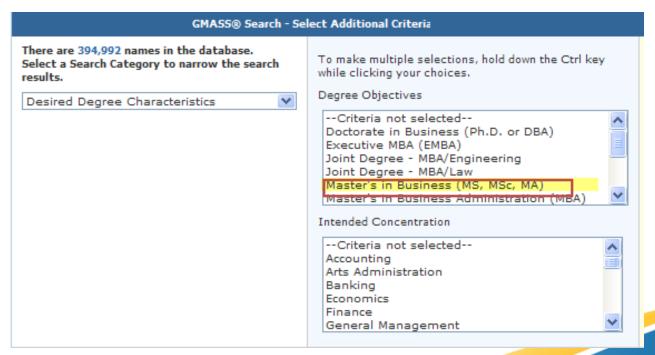




## Does GMASS® keep data on students who are looking for a MS degree program?



Yes, under *Desired Degree Characteristics*, *Degree Objectives*.



And you can search by...



## Intended Concentration can help you find candidates looking for specific area of study

Update	Criteria	Data Being Searched	Number Of Matching Names
Candidate Pool(s) Both Pre-test and GMAT⊗ ✓		394,992	
Include	sent score re	eports	394,992
Candida	ate Date Rang	Standard Date Range: 18 Months   12 Months   6 Months   3 Months   1 Month   2 Weeks   1 Week	275,429
		Custom Date Range: 02/16/2010 thru 02/16/2011	
<u>Edit</u>	<u>Delete</u>	Desired Degree Characteristics Degree Objectives : Master's in Business (MS, MSc, MA)	18,144
<u>Edit</u>	<u>Delete</u>	Desired Degree Characteristics Intended Concentration: Human Resources, Organizational Behavior	494
		Total Matc	hing Names: 494

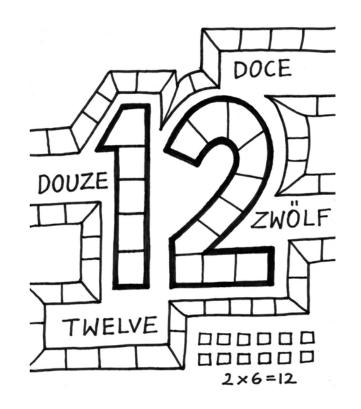




### How long can a GMASS® list be Used?

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12 Months from the Date of Purchase & Unlimited number of times as long as the user does not opt-out

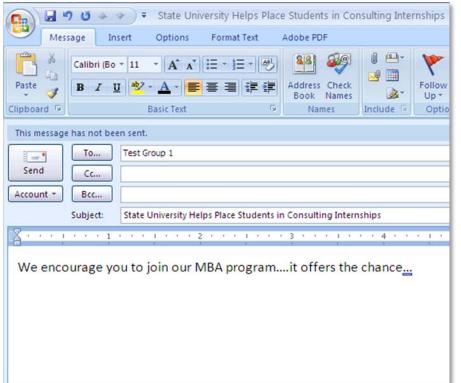


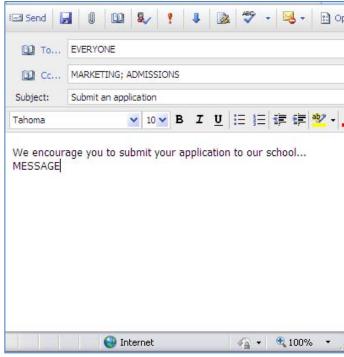




## What types of messages have been most impactful in increasing enrollment?











### Can you show an example of how Underutilized fields might work?

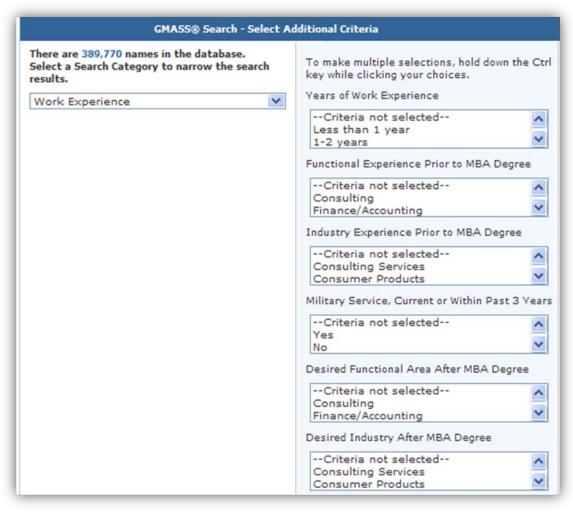


You can search by *Undergraduate Major* to find candidates who have a background or interest of study that would be similar to your degree program.

ata Being Searched	Number Of Matching Names
Candidate Pool(s) Both Pre-test and GMAT⊗ ✓	
Ves O No	394,992
Standard Date Range: 18 Months   12 Months   6 Months   3 Months   1 Month   2 Weeks   1 Week	275,429
Custom Date Range: 02/16/2010 thru 02/16/2011	
Degree Characteristics Objectives : Master's in Business (MS, MSc, MA)	18,144
onal Background raduate Major : Anthropology, Psychology, Sociology	253
5	Oth Pre-test and GMAT®   Ves No  No  Itandard Date Range: 18 Months   12 Months   6 Months   3 Months   1 Month   2 Weeks   1 Week  Custom Date Range: 02/16/2010 thru 02/16/2011  Degree Characteristics Objectives: Master's in Business (MS, MSc, MA)  mal Background



### **Benefits of Underutilized Fields**



- Define your search to find candidates that better match your program
- Candidates might not be overcommunicated with by others
- Conduct multiple searches using different fields for various programs

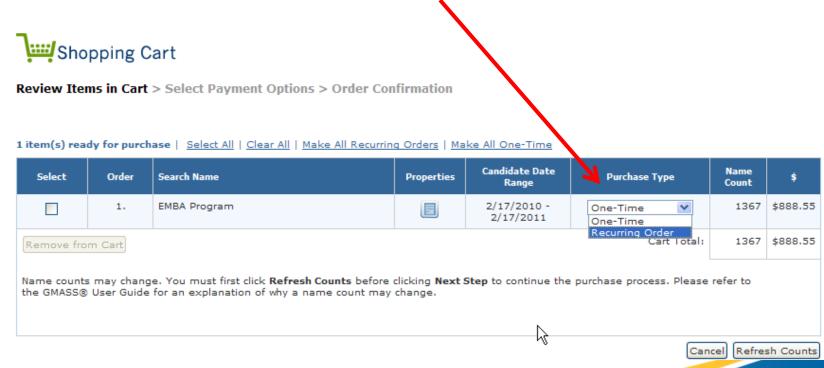




## How do I set up a recurring search? How do other schools utilize this feature?



By selecting *Recurring Order* as your Purchase Type





### **Recurring Search Set-Up**



Review Items in Cart > Recurring Orders > Select Payment Options > Order Confirmation

Set up the recurrence frequency and end date of the orders below:

Recurring Order# 1			Properties
EMBA Program			
Frequency		End Date	
○ Weekly ○ Biweekly ○ Monthly ○ Bimonthly ○ Quarterly	Because today is the 18th of the month, your recurring purchases will be made on the 18th of subsequent months.	No End Date  End Date:	
<< Previous Step		Cancel Payme	nt Options >>



# How can I ensure email messages are compliant with the Terms of Use?

A

Include valid contact information

 Notify that names came from GMASS

Allow for opt-outs







Nadia Chopitea
Products & Services
Specialist

### **GMASS®** Customer Care

If you have any questions about GMASS®, please contact Customer Care using the contact information below. We are available Monday through Friday, 7:000 am to 5:00 pm, Eastern Standard Time.



Shira Stein
Customer Service
Coordinator



**PHONE**: +1(703) 668-9606



**FAX**: +1(703) 668-9686



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Paula McKay
Associate Director,
Customer Care

